



## Conditions and rules

- 1. Student Responsibility:** Success largely depends on your commitment. You are expected to follow recommendations, complete assignments, and actively participate in classes.
- 2. Payment and Cancellation Policy:** All payments are final and non-refundable. A 24-hour notice is required to reschedule or change a class. Exceptions can be made for justified emergencies.
- 3. Payment Method and Timing:** Payments are made through bank transfer or Bizum and must be done before the start of the month.
- 4. Language of Learning:** Native language usage will be limited, especially as you progress in your learning.
- 5. Class Material:** Access to an interactive board for all materials; physical books are not included in the class fee.
- 6. Rescheduling and Recording Options:** Individual classes can be rescheduled. Pair or group classes will be recorded if you cannot attend.
- 7. Out-of-Class Communication:** For additional queries, I'm available on Telegram or WhatsApp. I won't be able to answer phone calls when I'm in class.
- 8. Progress Tracking:** Periodic tests and exams will be conducted, with full tracking for Cambridge exam preparation.
- 9. Respect and Privacy:** Mutual respect is expected, and all personal data will be handled with utmost confidentiality.
- 10. Environment and Punctuality:** A quiet place and a good internet connection are crucial. Punctuality and regular attendance are valued.